



Idaho Public Utilities Commission

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Brad Little, Governor

Edward Lodge, President
John R. Hammond, Jr., Commissioner
Dayn Hardie, Commissioner

Case No. VEO-W-24-01
Order No. 36504
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NEWS RELEASE: Commission schedules meeting dates, public comment deadline regarding Veolia Water Idaho's application to increase rates.

BOISE (March 13, 2025) – The Idaho Public Utilities Commission has scheduled dates for a virtual workshop, customer hearing, technical hearing and set the deadline for public comments regarding Veolia Water Idaho's application to increase rates.

The utility is seeking commission approval to increase rates by 20.5 percent. If the commission approves the request in full, the average residential customer's bill will increase by \$6.77 per month and the average commercial customer's bill will increase by \$24.63 per month.

Included in the utility's service territory are customers who were previously served by Eagle Water Company. These customers were granted legacy status, which set their rates at a fixed amount for a period of time. Rates will continue to phase in over time. If the utility's request is approved in full, the Eagle average residential customer will see an increase of \$4.52 per month and the average Eagle commercial customer will see an increase of \$16.42 per month.

Commission staff will host an online workshop on Thursday, March 20, 2025. They will present an overview of Veolia's application and answer questions. The workshop will begin at 6:00 p.m. and conclude at 8:00 p.m. or after all customer questions have been answered, whichever comes first. To participate online, please visit idahogov.webex.com and enter meeting number 2630 100 0592 (no spaces between numbers). Then click on the green "Join" button. At the next window, please enter this password: VeoliaWorkshop. Next, please click on the green "Join Webinar" button. At the next window, please enter your name and e-mail address, then click on the "Next" button. Then click on the green "Join Webinar" button.

To participate over the phone, please call 1-415-655-0001 and enter meeting number 2630 100 0592 when prompted.

In addition to the online workshop, the commission will hold a customer hearing on Tuesday, May 13, 2025, to take testimony for the record. The hearing will begin at 6:00 p.m. and conclude at 9:00 p.m. or after all customer testimony has been taken, whichever comes first. The hearing will be held at the Idaho Public Utilities Commission, 11331 W. Chinden Boulevard, Building 8,

Suite 201-A, Boise, ID, 83714. In-person attendance is required to submit testimony. Those interested in listening to the hearing can call 1-415-655-0001 and enter meeting number 2862 059 1623 when prompted.

The commission will hold a technical hearing from 9:00 a.m. to 5:00 p.m. on Wednesday, May 21, 2025. It will be held at the commission's office at 11331 W. Chinden Boulevard, Building 8, Suite 201-A, Boise, ID, 83714. A technical hearing is an opportunity for parties to the case to present witnesses, testimony and exhibits. To watch the hearing online, please visit idahogov.webex.com and enter meeting number 2861 175 6228 (no spaces between numbers). Then click on the green "Join" button. At the next window, please enter this password: VeoliaHearing. Next, please click on the green "Join Webinar" button. At the next window, please enter your name, e-mail address and click on the "Next" button. Then click on the green "Join Webinar" button.

To listen to the hearing over the phone, please call 1-415-655-0001 and enter meeting number 2861 175 6228 when prompted.

Written comments on Veolia's application are being accepted until Tuesday, May 13, 2025. Comments are required to be filed through the commission's website or by e-mail unless computer access is not available. To comment using the website, please visit puc.idaho.gov and click on the "Case Comment Form" link on the upper left side of the page. Please use case number VEO-W-24-01 when filling out the form. Those submitting comments using e-mail are required to send them to the commission secretary and Veolia at the e-mail addresses listed below. Comments are required to include the commenter's name, address and case number VEO-W-24-01. If computer access is not available, comments can be mailed to the commission and Veolia at the addresses listed below. Mailed comments are required to include the commenter's name, address and case number VEO-W-24-01.

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Additional information on Veolia's application is available at: puc.idaho.gov/case/Details/7414.